# LABSTATS-WINDOWS

## OVERVIEW

These instructions below provide you to Labstats. Labstats is software that allows you to access software virtually from your personal PC.

### ACCESS

First you will need to be grated access to use Labstats. To have access created for you, please submit a helpdesk ticket. You can do that one of two ways:

1. Visit <u>https://whd2.marywood.edu</u>

Log in using your MarywoodYOU Credentials

Request: Create new ticket: Category Labstats-Request Access

-OR-

2. Email IT Helpdesk at <u>helpdesk@marywood.edu</u>. Be sure to include your name, contact information, device information, and Labstats request in your email

## AFTER YOU RECEIVED ACCESS—DUO MFA

Duo is used for Multifactor Authentication to ensure the security of your connection and your personal information.

## SETTING UP DUO

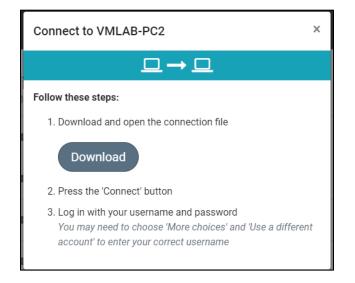
- You will receive an email from <u>reply@duosecurity.com</u> (Duo email may take up to 24hrs to receive)
- 2. Follow the on-screen directions with setting up your cell phone to receive alerts when connecting to Labstats.
- 3. Once Completed you can now access the virtual desktop.

#### CONNECTING TO LABSTATS

1. Visit https://remoteaccess.labstats.com/marywood

$ \bigcirc Remote Computer Access - Mary  \mathbf{x} + \\ \leftarrow \rightarrow \mathbf{C} \bigcirc https://remoteaccess.labstats.com/marywood \qquad \qquad A^{h} \textcircled{a} & \textcircled{b} \bigcirc \mathbb{N} $						
Marywood University REMOTE COMPUTER ACCESS						
Computer Labs Virtual Lab	Virtual Lab 10 computers available					
	WMLAB-PC4	VMLAB-PC4		Connect		
	WLAB-PC8	VMLAB-PC8		Connect		
	WMLAB-PC2	VMLAB-PC2		Connect		
	WLAB-PC5	VMLAB-PC5		Connect		
	WILAB-PC9	VMLAB-PC9		Connect		
	WLAB-PC1	VMLAB-PC1		Connect		
	WILAB-PC6	VMLAB-PC6		Connect		
	MLAB-PC7	VMLAB-PC7		Connect		
	WMLAB-PC10	VMLAB-PC10		Connect		
	VMLAB-PC3	VMLAB-PC3		Connect		

- 1. Choose one of the available computers and click 'Connect'
- 2. You will then be prompted to down and open the connection file.



3. Open the downloaded file and check 'Don't ask me again for connections to this computer' then click 'Connect'.

Remote Desktop Connection					
The publisher of this remote connection can't be identified. Do you want to connect anyway?					
This remote connection could harm your local or remote computer. Do not connect unless you know where this connection came from or have used it before.					
	Publisher:	Unknown publisher			
200	Туре:	Remote Desktop Connection			
	Remote computer:	VMLAB-PC2			
	Gateway server:	labstatsrds01.marywood.edu			
	ask me again for conne w Details	ctions to this computer	Connect Cancel		

4. Use your MarywoodYOU Portal username and password to sign in.

Windows Security					
Enter your credentials					
These credentials will be used to connect to the following computers: 1. labstatsrds01.marywood.edu (RD Gateway server) 2. VMLAB-PC2 (remote computer)					
username					
•••••	୕				
Domain:					
Remember me					
ОК	Cancel				

5. You will then receive a Duo notification on your phone. Press 'Approve'

You now have successfully logged into the virtual PC. If you are having trouble and need assistance, please refer to step one and submit a helpdesk ticket.